

## SMART MONITORING SYSTEM (SMS2.0)

Smart Monitoring System ini dibangunkan untuk memantau semua aduan serta idea yang diterima melalui facebook , memantau kerja “ kerja di lapangan (tapak) yang telah diberikan kelulusan oleh MPSP mengikut spesifikasi yang ditetapkan serta memantau kerja “ kerja tanpa kelulusan untuk diambil tindakan penguatkuasaan.

Sepanjang penggunaan versi pertama Sistem Pemantauan Pintar selama tiga (3) tahun, MPSP telah membuat penambahbaikan ke atas sistem sediaada dengan menghasilkan inovasi SMS 2.0 di mana turut melibatkan aplikasi mobile yang dikenali sebagai SmartEye. Inovasi ini dibangunkan untuk memudahkan pegawai membuat pelaporan dan maklum balas kepada aduan yang diterima melalui aplikasi mobile. Aplikasi ini boleh dimuatnaik di dalam smart phone dan gadget dengan menggunakan platform Android melalui play store.

Keunikan SmartEye adalah senarai kes dan maklum balas boleh disediakan walaupun tiada internet connection. Apabila mempunyai internet connection, aplikasi akan muat turun senarai kes yang berkaitan kepada pegawai dalam telefon pintar secara automatik.

Aduan boleh dibuat melalui aplikasi MyMPSP (MyMPSP apps) akan memaparkan semua maklumat berkaitan MPSP dan juga ruangan aduan. Pengguna boleh akses menggunakan akaun Facebook sedia ada atau dengan menggunakan emel pengguna. Aplikasi ini hanya menggunakan tiga (3) cara mudah dan cepat iaitu dengan memuat naik gambar, melengkapkan maklumat lokasi dan menghantar ke aplikasi MyMPSP.

Tahun Projek Diluluskan : **2013**

Harga / Kos Produk (Jika Ada) : **RM inhouse**

Kategori : **Arkitek**

Untuk keterangan lanjut berkaitan produk/inovasi/kreativiti ini, sila berhubung terus

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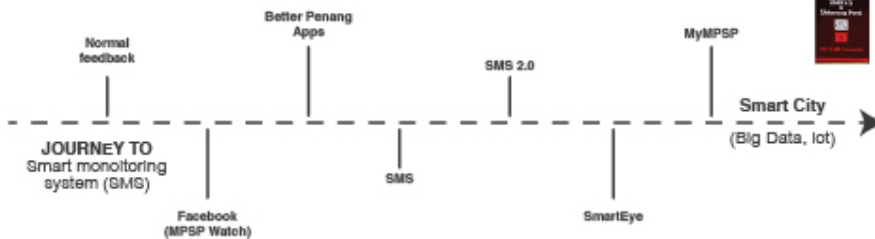
## SMART MONITORING SYSTEMS (SMS)

Municipal Council of Seberang Perai (MPSP) has developed a "Smart Monitoring System" (SMS) to improve on the quality of services to Seberang Perai residents especially on scope of Flood Monitoring and Response, Earth Works Monitoring and Enforcement, Illegal Dumping of Solid Waste and other Environmental issues. SMS is an in-house operation financed by MPSP that can be replicated in other local authorities inexpensively. In early 2016, through innovation, the Smart Monitoring System 2.0 (SMS 2.0) was initiated and developed. This is an enhanced, improved and upgraded version of the earlier SMS. The SMS 2.0 involves the use of mobile application named SmartEye which can be uploaded into smartphones or gadgets from the Play Store App using Android platform. 3 SMS Steps ; anap, select complaint and submit.



Smart Monitoring Systems (SMS2.0) Won The Silver Award At The 3<sup>rd</sup> WeGO Smart Sustainable City Awards (SSCA) 2017 Under the Digital Inclusion Category

WeGo Awards were established in 2011 to recognise and promote outstanding ICT, e-Government, and Smart City Innovations of cities and local governments around the world. Through this regular international competition, the WeGo Smart Sustainable City Awards aims to encourage the incorporation of innovative ICT for the enhancement of administrative efficiency; increase citizens' access to public services; and actively share knowledges on smart city strategies. MPSP participated in the WeGo Awards in 2016 and 2017. In 2017, MPSP has won a Silver Award for Smart Monitoring Systems (SMS2.0)



## UPCYCLE PROGRAM IN SEBERANG PERAI

Upcycle, also known as creative reuse, is the process of transforming by-products, waste materials, useless or unwanted products into new materials or products of better quality or for better environmental value.



### UPCYCLE PROCESS

**Waste Material**  
Eg. Wood, paper, wrapper, banner, cloth, plastic or beverage carton



### Upcycle Product



MPSP has started organizing upcycle program at Seberang Perai since 2017. Upcycle carnival is held at Autocity, Juru, Seberang Perai every first Saturday at 7pm-11pm. Upcycle workshop also held every month at MPSP for the public who are interested. In Seberang Perai there are 69 recycling centres and one of the activities carried out are upcycle.

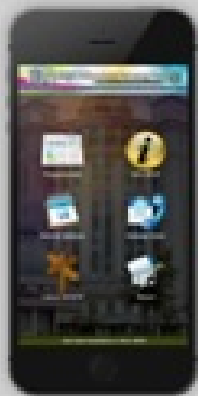
mympsp



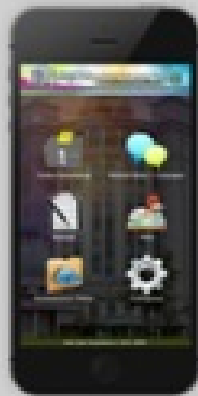
MyMPSP  
Business

OPEN

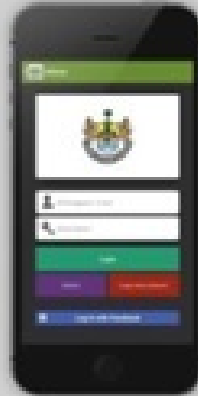
Majlis Perbandaran Seberang Perai



Majlis Perbandaran Seberang Perai



Log in



Today



Games



Apps



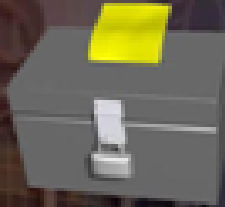
Updates



Search



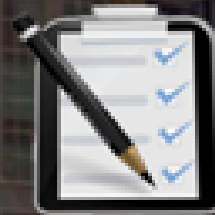
Aduan



Tender/Sebutharga



Maklum Balas / Cadangan



Undian



Peta



Perkhidmatan Online



# Login



ID Pengguna / E-mel



Kata Laluan

Login

Daftar

Lupa kata laluan?

Log in with Facebook